

**Whereas**, it is with distinct pleasure that the members of the Missouri House of Representatives pause to acknowledge milestone events in the lives and careers of Show-Me State residents who have dedicated themselves to providing much-needed services to this state's agricultural concerns; and

**Whereas**, the Ralls County Farm Bureau and numerous staffers have attained considerable distinction for the excellent achievements they have garnered lately in the field of insurance sales and service; and

**Whereas**, at the All Star Sales Conference held at Lodge of the Four Seasons in Lake Ozark on March 6 through March 8, 2003, the Ralls County Farm Bureau was announced as one of thirty-four offices in the state to receive from Farm Bureau Insurance Companies a Five Star Award which is based upon customer satisfaction and other criteria; and

**Whereas**, other statewide honors given to the Ralls County Farm Bureau included recognition for "excellent quality of service" given by Jeremy Crow, district sales manager; Joyce Graham, secretary; John Palmer, career agent; and Jerry Bert, claims representative; and

**Whereas**, insurance agent John Palmer, CLU, of the Ralls County Farm Bureau received the prestigious American Farm Bureau Insurance Services Director's Award which is presented to the top writers of crop insurance in the state; and

**Whereas**, John Palmer is further distinguished as one of the company's top agents who qualified for this year's American Farm Bureau Insurance Services Director's Award; and

**Whereas**, Mike Voiles, manager of Missouri Farm Bureau Town and Country Insurance Company, made the announcement about John Palmer's award, while Ray Mabury, manager of sales for Farm Bureau Insurance Companies, presented the Ralls County Farm Bureau staff with their Five Star Award certificate:

**Now, therefore, be it resolved** that we, the members of the Missouri House of Representatives, Ninety-second General Assembly, join unanimously to applaud the diverse services provided by the Ralls County Farm Bureau and to convey to its insurance agents and staff this legislative body's heartiest congratulations and best wishes upon their receipt of recent honors and accolades at the Farm Bureau Insurance Companies All Star Sales Conference which was held from March 6 to March 8, 2003 at Lodge of the Four Seasons in Lake Ozark; and

**Be it further resolved** that the Chief Clerk of the Missouri House of Representatives be instructed to prepare a properly inscribed copy of this resolution in honor of award-winning Ralls County Farm Bureau insurance personnel.

Offered by \_\_\_\_\_

Representative Steve Hobbs

District No. 21

I, Catherine L. Hanaway, Speaker of the House of Representatives, Ninety-second General Assembly, First Regular Session, do certify that the above is a true and correct copy of House Resolution No. 1361, adopted April 2, 2003.

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Catherine L. Hanaway, Speaker